

# Welcome to Cool Dell, 2024

## Brief history of Cool Dell

Cool Dell was founded in 1956 as C&D Realty Company by a group of Monsanto Chemical Company employees being led by Art Schlesinger. The “C” and “D” stood for “Carmen” and “Dietrich”, the two main roads that intersect near the property. A small pool opened in the summer of 1957. In 1960, a not-for-profit club was established that managed the pool. The club was named Cool Dell in homage to C&D Realty. Over the past 65+ years, Cool Dell has established a rich tradition in the West County community for being a social club, a place to swim, hang out, soak in the sun, and for having the best swim and dive program for a club of our size anywhere in the area.

The club sits on approximately 27 acres of virtually undisturbed nature. The original pool was smaller and had a separate dive tank. Along the way, the 2 pools were connected and a baby pool was added. In the early 2000’s, the pool was lined with a vinyl liner to extend the life of the pool shell. In 2015, the deck surrounding the pool was nearly doubled in size to accommodate our 450 families who join year over year. Numerous other upgrades have taken place over the 60+ years, but Cool Dell has held on to the 50’s and 60’s roots. When you are on the pool deck, you can’t see another house and you can’t hear any cars. Just the birds chirping and the kids playing ... the way summer is supposed to be.

## Overview of Rules and Regulations

Cool Dell has survived for over 60 years by being a safe place to enjoy your summer. We ask that all members familiarize yourselves with all of the rules and regulations, which can be found at <https://cooldell.com/about/rules-regulations/>

All of the rules are important, but the one rule we emphasize the most is:

# NO GLASS!!!!

Glass is a very dangerous item to have anywhere around bare feet, little kids, and even in the trash cans. As you’ll see, our employees empty those trash cans and carry them up the hill. If there’s broken glass in that bag, it can be extremely dangerous. If any broken glass gets into the pool, the club will be closed for at least 3 days while it is thoroughly cleaned and inspected for safety prior to reopening. **Just don’t bring it.** If you do bring it on accident, take it back to your car and dispose of it at home.

There will be more rules highlighted throughout this document with the tag **[Rule:]**

## Cooldell.com

One of our most important tools for communication and information is our website, <http://www.cooldell.com>

This is where we post all information about upcoming events and important membership announcements. This is also where you, as members, manage your family's account and make reservations for events, parties, etc.

### Setting up your account







If you are a member, you already have a login. If you have forgotten your login, email [membership@cooldell.com](mailto:membership@cooldell.com) and we will provide it to you. If you have forgotten your password, there is a "Forgot my Password" utility online to reset it.

When you are logged in, you are put into the account management section for your family. Please take a moment to make sure that the mailing address is correct and that all of your contact information is up to date.

### Adding Family Members

The website is also our member management system, which is integrated with our front desk check-in system outlined below. For this reason, it is important for us to know member of your family who may be using the club.

**[Rule:]** Family memberships includes you, up to 1 additional adult (spouse or partner), and all dependent children living in the household. Generally speaking, "dependent children" is defined to include children under the age of 24 and living at your home.

Members				
		Herman Munster	Adult	paid
		Lillith Munster	Adult	paid
		Eddie Munster	Child	paid
		Marilyn Munster	Child	paid
		Grandpa Munster	Grandparent	paid

Your membership does ***not*** include: your neighbor, your son's best friend, your sister in Tuscon, your adult daughter and her husband and their 5 kids. To add qualified family members to your membership, click or tap on the 3-dots in the Members section and fill out the form.

There is 1 required field for all members (Date of Birth) and some additional required fields for adult members (Photo,

and Acknowledge the Rules and Regulations). These fields are required because

**[Rule:]** All children under the age of 14 must be accompanied by an adult member. The front desk attendant will deny access to unsupervised children.

That's the most important stuff from the website. For more information about cooldell.com, including making party reservations and our online store, can be found below in the appendix.

## **A day at the club**

Here's a few things you need to know about visiting the club. This is useful information for new and returning members, since some of this may be new to you.

### **Parking**

Cool Dell has 2 public parking lots, the big one at the top of the hill, and the annex parking lot (the old tennis courts, for long-time members). **[Rule:]** The parking spots at the bottom of the hill are reserved for the named members. They are not for public use, or for drop-off. This includes swim/dive practices and meets. You will see empty spots down there, but do not use them even for a short amount of time unless you own it or have permission from the owner. People pay a lot of money for those spots and do not appreciate coming to the club only to have a car parked in their spot. Your next opportunity to purchase a parking spot will be at our end-of-the year party and auction. Bring your wallet, they have been known to sell for \$1000+

### **Checking in**

All members enter through the main entrance. **[Rule:]** Adults must have a photo ID or have a photo on file for verification purposes. An attendant will check in you and your family members. Its as simple as that. We do not have membership cards nor will you need to know your membership number.

### **WiFi**

The club does have WiFi. Signs are posted around the club with the SSID and password. The more people in attendance, the worse the user experience is. There's nothing we can do about it. The only service available to our location is AT&T DSL, so hundreds of people are sharing ~100 Mbps.

### **Grills**

Cool Dell has an enormous deck equipped with a dozen charcoal grills. Cool Dell is a BYOB and BYOM (bring your own meat) club. We provide the grills and charcoal, all you need to bring is the food and tools you need to enjoy. Please be respectful of fellow members when using the grills. If you are unfamiliar with charcoal grills, ask one of the members. They are always happy to help.

### **Trash and Cleanup**

The #1 complaint every year has to do with the trash. It is easy to forget that the club makes no trash, the members do. This is your club, and we ask that you treat it like your home. Make sure all of the trash you create during your visit ends up in the trash cans.

## Swim/Dive team

The C-Dragons (C-D for Cool Dell) are the most successful swim and dive programs for any club of our size in St. Louis. The team is made up entirely of Cool Dell members, including the coaching staff. It is open to kids up to 18 years old and they compete in age groups (6 and under, 7-8 years old, 9-10 years old, 11-12 years old, 13-14 years old, and 15-18 years old). Swimmers compete in all 4 competitive strokes (butterfly, backstroke, breaststroke, and freestyle) as well as the IM (individual medley), freestyle and medley relays. Divers compete in 5-dive competitions and will learn all the dive types (front, back, inward, and reverse) with all the twists.

For more information on the swim and dive teams, visit:

<https://cooldell.com/swimteam/>

## Social activities

Cool Dell is not only a swim club, but we have a strong social calendar full of events to help you and your family enjoy the summer.

Every Sunday afternoon, we celebrate “family day” and have the Cardinals day-game on the radio. On most occasions, we have ballpark treats free-of-charge (hot dogs, pretzels, etc ... first come, first serve, while supplies last)

On most Friday evenings, we have a live band playing. No cover charge for members. For the full schedule, see the calendar on the website.

June 11<sup>th</sup> is the Teen Party. Teens and tweens only, pizza, music, and games.

June 13<sup>th</sup> will be the Kids Carnival. Games, prizes, ice cream truck, and even a petting zoo.

June 22<sup>nd</sup> will be the Cool Dell Market. Have a craft or product to sell, contact us to participate

August 3<sup>rd</sup> will be Movie Night. Enjoy a family-friendly movie from your inner-tube in the pool

August 24<sup>th</sup> will be the Luau, our end-of-year party and fund raiser. Mark your calendar.

We will also have some events in the off-season, such as Trivia Night, pub crawl, Fast Eddie's. Stay tuned!

## Communications

We publish all events on the Cool Dell website and post flyers at the club. Highlights of the upcoming events are included in a weekly email and also posted to our Instagram and Facebook pages. **It is important that you keep your contact email up-to-date and do not block emails from cooldell.com.**

## **Volunteering**

Cool Dell is a community. Did you know, it is members who maintain and operate the pump and filter equipment. We have a number of opportunities throughout the year for “sweat equity”. If you have a skill or trade to offer, please contact us at [membership@cooldell.com](mailto:membership@cooldell.com)

## **FAQs**

### **What’s the guest policy?**

Active members are permitted to bring up to 5 guests per day. For more than 5 guests, we ask that you instead reserve a pool party (see below).

An adult member must be present at all times.

Guests are \$10 per person.

The pool manager has the right to refuse entry to any guest.

The sponsoring member is responsible for their guests at all times, including informing their guests of the rules and regulations of Cool Dell. [Click here to review rules and regulations.](#)

### **Are grandparents/grandkids considered “guests”?**

Cool Dell is and always has been a family club. Grandparents and grandchildren are always welcome for free, as long as an adult member is present.

### **What is a “nanny pass”?**

All children under the age of 14 must be accompanied by an ADULT MEMBER at all times. A “nanny pass” will add an additional adult non-family member to your membership, who can act on your authority to supervise your children. As the member, you are responsible for assuring that the nanny is aware of the pool’s rules and regulations. [Click here to review rules and regulations.](#)

### **Can I rent the pool for a party?**

We offer a number of options for pool parties. Please see our “pool party” section on the website or contact us with any special requests.

**Is there lap swimming available?**

When the pool is not crowded, the manager or head guard will put in a lane line upon your request. Please be understanding of other patrons.

In the past, the club has hosted early morning lap swimming for adults. Due to insurance costs, we no longer offer this.

**Why can't I park at the bottom of the hill if a space is open?**

The parking spots at the bottom of the hill are reserved for the members who own them for the season. Each year as a fund-raiser, the parking spots are auctioned off to the highest bidder for the following season. That hill is daunting at the end of a long afternoon, so you can imagine that the spots fetch a hefty price. It is not permitted to park in these spots, even for a quick "drop off" or "pick-up". Inevitably, those little chores take longer than you expect and the owner of the spot you are in will show up. Please be respectful of the members who paid quite a bit for those spots and DO NOT USE THEM WITHOUT PERMISSION. This includes swim/dive meets.

There are 2 handicap parking spots down the hill that can be used by individuals with a handicap placard on a first come / first serve basis.

**What's the difference between an A Member, a B Member, and a C Member?**

A Members – An Unlimited Member who pays the yearly membership dues is what we call an "A Member". So, to be an A member, you must own or buy one of the Unlimited Memberships and then pay the yearly membership dues. "A Members" are the only members with voting rights.

C Members – An Unlimited Member who does not pay the yearly membership dues is what we call a "C Member". These members own an Unlimited Membership, so they are members of the club, but they do not have privileges to use the facility because they have not paid the yearly dues. Instead, C Members are issued an inactivity fee, to cover their portion of the fixed expenses the club encounters which have no bearing on activity in the club (such as property taxes and basic insurance).

B Members – A yearly/seasonal member is what we call a "B Member". These are active members who do not own an Unlimited Membership. B Members have activity privileges in the club, but do not have a vote in club proceedings and their membership is not guaranteed from year to year.

For more FAQs and How-to's, visit [cooldell.com](http://cooldell.com)

<https://cooldell.com/about/faq/>

<https://cooldell.com/about/how-to-documents/>

# Appendix

## More from cooldell.com

### Reserving the party section

What better place to have your next party than Cool Dell? We have 4 dedicated party areas. Party sections are \$100 for a 2-hour block or \$150 for a 4-hour block (per section) and that includes all guest fees for non-members at your party. Each section can accommodate up to 20 total people. For parties of 21-40 total people, please reserve 2 sections. For parties of 41-60, you need to reserve 3 sections. For parties of more than 4 hours and/or more than 60 people, please contact [membership@cooldell.com](mailto:membership@cooldell.com) to discuss options.

The party section of the deck (under the pergola) contains picnic tables and has a gas grill conveniently located next to the deck. The sponsoring member is responsible for setting up the party as well as cleaning the area (including the grill) when the party is over.

The sponsoring member is also responsible for all guests while they are at the club, and the member must stay until the last non-member guest has left. Please be sure that your guests are aware of all rules in advance of the party. See Rules and Regulations page for more info ([click here](#)). All of the rules are important, but the one guests violate the most is **NO GLASS**

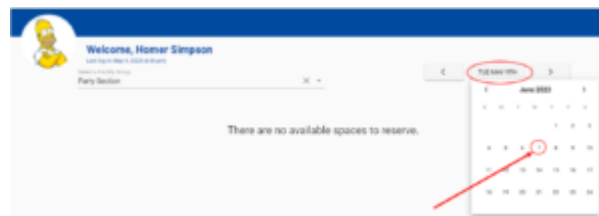
### Ready to make a reservation?

*Please read through this entire section, including the invoice, refund, and cancellation policy at the bottom of this page.*

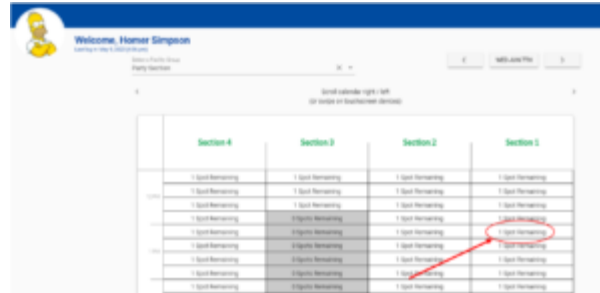
To schedule a pool party, make a reservation under your account. To begin, log in to your Cool Dell account. If you have forgotten your password, use the “forgot password” utility to establish a new password. If you do not know your login, contact [membership@cooldell.com](mailto:membership@cooldell.com) for assistance.



Once you are logged in, click on “Reservations” and then select “Make a Reservation”



Select the day you want to have your party from the calendar. Note that some days are not available in the calendar. The pool is closed on Mondays. Additionally, you cannot schedule a party on major holidays (Memorial Day, 4th of July, Labor Day) or when the club is having an social event of swim/dive meet. The club reserves the right to adjust the schedule with or without notice.



Select a party section with availability at the starting time for your event.



Set the ending time for your event (4 hour maximum), and select the sponsoring **adult** member who will be in attendance. Once you confirm, you will be able to add this event to personal calendars.

**Invoicing:** The club will invoice you for the rental approximately 7 days before the event. If you overstay your reservation, or have more people than you reserved, the club may issue a second invoice for the difference.

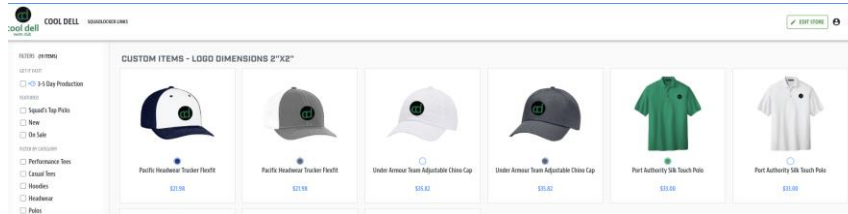
**Refund policy:** Refunds will be granted if the event is cancelled with at least 24 hours notice. Cancellations due to weather will be refunded on a case-by-case basis.

**Additional information:** The club reserves the right to invoice the sponsoring member for any damages that occur during the event. A \$100 clean-up fee will be charged to the sponsoring member if the party area is not returned to the original state at the end of the party. The pool manager has the right to terminate a party and/or refuse or evict any party attendee at any time with proper cause. If any of the preceding events should occur, the event will be reviewed in the next board meeting and could result in disciplinary action up to and including the termination of the membership of the sponsoring member.

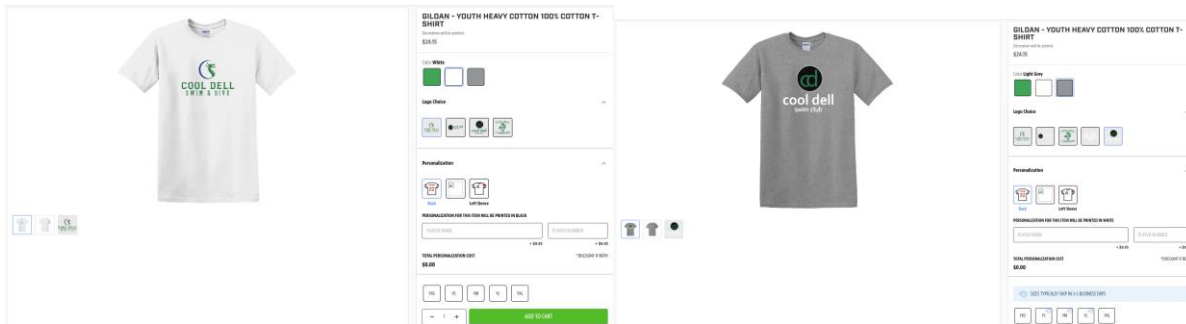


## Shop

Also new on our website this season is a merchandise store with Cool Dell logo items such as shirts, hats, and other items. Go to <https://cooldell.com/store/> and click/tap “Shop Now”. This will take you to our partner, SquadLocker:



What you see when you first arrive at the store is a view of all of the items with a selection of the logos. You can filter by item, by color, or by logo. Each item has many color options and several logo options. For example, these are the same item but in a different color and with a different logo:



Items ordered will be delivered to your home. Note that embroidered items take 2-3 weeks for delivery.

## Rules and Regulations

### Cool Dell has established these standards for your family and guest's safety.

Members are responsible for their guests and children knowing and adhering to these standards. The club manager and staff are authorized to enforce these safety regulations and are required to report any violations to the Board of Directors for action. By accepting your membership you are accepting these standards thus making it a safer more enjoyable club for everyone.

### POOL REGULATIONS

- The lifeguards are responsible for maintaining a safe environment to ensure all members and guests have an enjoyable time. Lifeguards have the authority to enforce the pool rules and supervise general conduct of pool users. Any person who refuses to follow the direction of the lifeguards will be reported to management and the Board of Directors for appropriate action.
- All members and guests must sign-in at the front desk prior to entry into the pool area. Photo verification (photo on file or valid photo ID) is required for adult members.
- County Health ordinance require that all swimmers must shower before entering the pool.
- To meet the needs of those members wishing to exercise, the lap lane is for swimmers only. Please let children know to stay out of the lap lane while jumping into the pool. Also refrain from crossing over from the dive tank into the regular pool when lap swimmers are in the water.

### CHILDREN

- Children ages five (5) and under may only enter the main pool with an adult.
- Children under the age of fourteen (14) may not be left unattended at the pool.

- Children under the age of fourteen (14) must be supervised by an adult.
- Members leaving underage children alone will be reported to the Board of Directors for appropriate action.

## BABY POOL

- Parents must stay with their children in the baby pool.
- Lifeguards are not in the baby pool area.
- A child twelve (12) years or older may baby-sit a child in the baby pool if a parent is present at either the baby pool or the main pool area.
- For health reasons, babies will not be permitted in any pool without a proper swim diaper. Proper swim diapers are available (for a small fee) at the front desk.
- Koala Baby Changing Stations are located in each bathroom. A proper receptacle for disposing of soiled diapers is located near the changing stations.
- No child over the age of six (6) is allowed in the baby pool, unless they are baby- sitting a child in that area.
- Diving, twisting jumps and flips are not allowed in the baby pool.

## TRAINING POOL

- The training pool is for children too big for the baby pool and not ready for the main pool.
- To maintain an unobstructed view for the lifeguards and staff, adults are not allowed in the training pool, if they are not helping children in the training pool. Adults are not allowed to sit on the edge of the training pool because of obstructing the lifeguard's views of the training area.
- Children who need flotation assistance should use the baby pool. Rafts are not allowed in the training pool.
- Diving, twisting jumps and flips are not allowed in the training pool.
- Steps in the training pool can be used by everyone to enter and exit the main pool.

## DIVING TANKS/SLIDES

- Children five (5) years of age or older may use the large slide once they have passed the swim/dive test in the deep end. See a lifeguard to have your child take the test. **MEMBERS ARE RESPONSIBLE FOR THEIR GUESTS TO ENSURE THE GUEST'S CHILDREN TAKE THE TEST PRIOR TO USING THE LARGE SLIDE AND DIVING BOARDS.**
- Those using the large slide and diving boards must be able to swim two widths of the diving pool to use that area.
- When using the large slide, persons must wait on the landing before going up the final set of stairs into the slide.
- Before sliding, make sure the entry point is clear and the previous person is exiting at the ladder.
- The diving board closest to the slide will be closed when the slide is in use. The slide will be closed when the diving board closest to it is in use.
- All dives must be straight off the end of the board.
- Goggles and masks are prohibited on the slides or diving boards.
- To minimize the chance of injury from falling off the steps, children must be able to safely and independently climb the stairs before using the small slide (parents/ guardians are not allowed to carry children up the steps).

## WEATHER

- The pool manager and/or lifeguards may close the pool due to threatening weather. If you have questions about the weather, please call the pool. When threatening weather has passed; the pool will re-open for the remainder of the regularly scheduled hours.

## POOL PARKING

- Parking is allowed only in designated parking spaces.
- Parking is not allowed on the street directly across from our driveway.
- The lower parking area is for club personnel, emergency vehicles and other vehicles designated by management.

## GUEST PRIVILEGES

- An adult member must accompany a guest at all times.
- A member can bring up to five (5) guests per day.
- Any member must have approval from management to bring more than five (5) guests in one day.
- There is a maximum of twenty (20) guests per membership family per month.
- Nanny fees are available for the season rate of \$50. Otherwise, babysitters pay the normal guest fee.
- Guests fees: \$10.00 per person, children under two (2) are free; grandparents of member families are free. Nanny passes are available.

## PARTIES

- Please see party policy posted on the web at [www.cooldell.com](http://www.cooldell.com).
- Parties are allowed with prior management approval to ensure proper staffing.
- To ensure there is adequate space, parties may be limited to three (3) at one time.
- Tables and chairs are available on a first come, first served basis.
- Parties will not be scheduled during club-sponsored events (pig roast, teen parties, etc.)

## CONCESSION AND DECK AREA

- For the safety of our members, staff and guests, **GLASS CONTAINERS OF ANY KIND ARE STRICTLY PROHIBITED ANYWHERE IN THE FACILITY** (i.e. jars, bowls, plates, drinking glasses, salsa jars, etc). Any item that is regularly packaged in glass (wine bottle, beer bottle) must be transferred to a non-breakable, plastic container prior to bringing it to the facility. Since glass is heavy and causes the plastic trash liners to break – which creates a hazardous situation to members, guests and staff – glass items cannot be disposed of at the pool. In the event, someone accidentally brings a glass container; please **DO NOT THROW AWAY AT THE POOL**. Package the container or bottle back in your cooler/bag and dispose of when you get home.
- All food and beverages are to be consumed on the concession deck (area behind the railing) and wood deck, including the eastern wooden deck behind the railing. Exceptions to this are DRINKS allowed around the pool area. DRINKS OF ANY KIND ARE NOT ALLOWED IN THE POOL, except for water in clear (non-breakable) plastic bottles.
- To minimize the insects and pests, please do not leave leftovers on tables and please dispose of trash in numerous trash cans around the concession area.
- Food is not allowed onto the lower decking around the pool. We are trying to limit the insects to the concession area.
- We will allow food and drink in the baby pool area, however, we ask that you watch your children and clean up trash as quickly as possible to avoid insects in that area.

## TENNIS/PICKLEBALL

- Players must sign in at the front desk before going onto the tennis courts.
- Regular guest fees (\$10) required for guests playing tennis/pickleball.
- Shelter is for use by tennis/pickleball players and spectators only.
- Non-tennis playing children are not allowed on courts.
- Proper attire required (shirts required). (Black soled shoes are not allowed).
- Wheels, roller skates, in-line skates, skateboards and bikes are not allowed on the courts.
- Courts for scheduled matches, practices and clinics take precedent. Courts are available on first come, first serve basis. If there is a wait, please limit your play to accommodate the waiting players.

## Friends of Cool Dell

Cool Dell is a community, and we support our own. If you have a business you would like to advertise free-of-charge to our membership, please contact [membership@cooldell.com](mailto:membership@cooldell.com) and we would be happy to feature it on our website and in our communications.