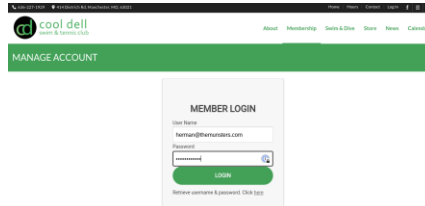


The time has finally arrived. On March 1 at ~8:00 AM, we will open membership to those of you on the waitlist. Because of the logistics of trying to maintain a first-in-first-out order, we are offering membership to everyone on the waitlist and it will remain open until we reach our membership limit. Due to unprecedented popularity, we have a high % of renewals from 2023 and only a few dozen spots available for new members this season. It is likely that we will reach membership quota in the 1st or 2nd week of March, so **do not delay**.

To join ...

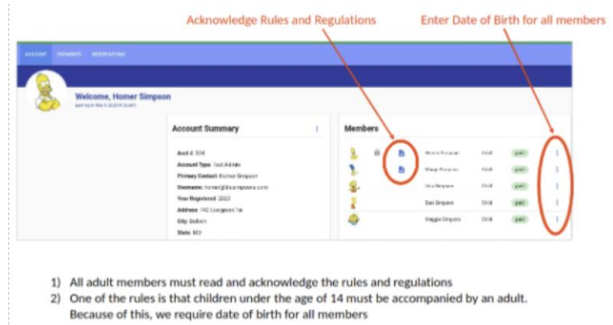
1.) Login

Log in to cooldell.com. If you have forgotten your password, use the “forgot password” utility to establish a new one. If you have issues, contact us at membership@cooldell.com. We will be watching the inbox closely on March 1.



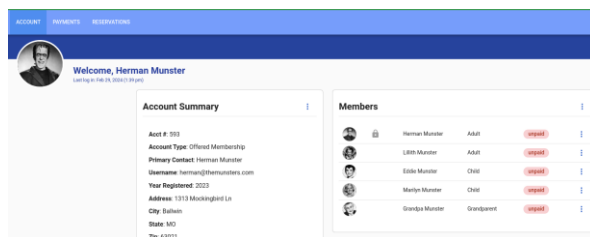
2.) Acknowledge the Rules and Regulations

This step has been tripping some people up during renewals. We require that adult members acknowledge the rules and regulations of the club. To do so, click/tap on the document icon next to your name in the “Members” section. This will open a summary of the rules and regulations and provide a link to the full document. Tap “Acknowledge” and then “Save” to proceed. Every rule is important, but the most important rule and the one that is broken the most is “**NO GLASS**” ... do not bring glass of any kind to the club.



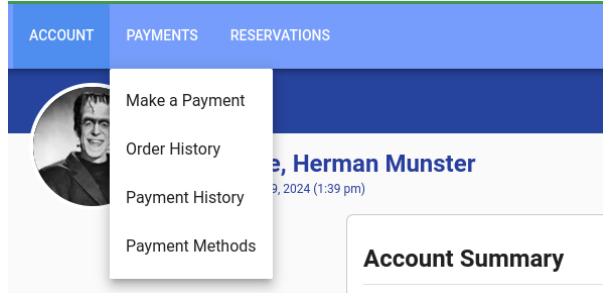
3.) Verify your contact information

Some of your members may not be listed. That’s OK, we will get to that later in this process. Be sure that your mailing address is correct.



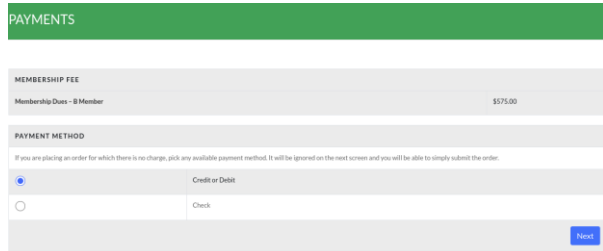
4.) Enroll

To being the enrollment, select “Make a Payment” under the “PAYMENTS” menu



5.) Payment

We prefer payment by credit card (much easier to track, process, and refund). *If necessary*, we will accept checks for membership dues. If paying by check, please **promptly** mail your check for \$575 (payable to Cool Dell Club) to:
Cool Dell Club
PO Box 240156
St. Louis, MO 63024



DO NOT send checks or drop off checks at the Club (Dietrich Rd). We do not receive mail at that location.

We do not accept partial payment

We do not accept cash

If we do not receive full payment within 14 days, we will cancel your membership.

6.) Additional Members

Our memberships are for our member (you) and your household. The household includes up to 1 additional adult member and all dependent children living in your household. This is an honor system and if anomalies are detected, our membership chair will contact you to verify and notate the abnormal information (abnormally large # of children. >2 adults, etc).

Send an email to membership@cooldell.com with the following information for all of the members of your household. Note that both name and date-of-birth are **required**.

First Name	Last Name	Date of Birth

Grandparents/grandchildren: A common question is regarding grandparents/grandchildren. Our policy is that grandparents and grandchildren are ***always*** welcome at Cool Dell. They are considered

“guests” and we do not charge an admission fee for them. You do not need to list them on your membership. When they visit Cool Dell, they must be accompanied by an **adult member** (you or the other adult listed in your household). In other words, at least 1 adult member must be present at the club when any guest of any kind is in attendance.

Nanny/Babysitter: Another common question is about babysitters/nannies. We do offer a “nanny pass”, which will add 1 additional adult member to your membership for \$50 fee. This adult member does not need to be a family member of a member of your household, and they can act as “you” when attending to children and guests.

Note that **YOU** are responsible for any member listed on your membership. You are responsible for the behavior of all of your members, guests, grandparents, grandchildren, and nannies. Be sure that they all know the rules so everyone can enjoy a fun summer at Cool Dell.

We hope to see you this summer!

Cool Dell

membership@cooldell.com