

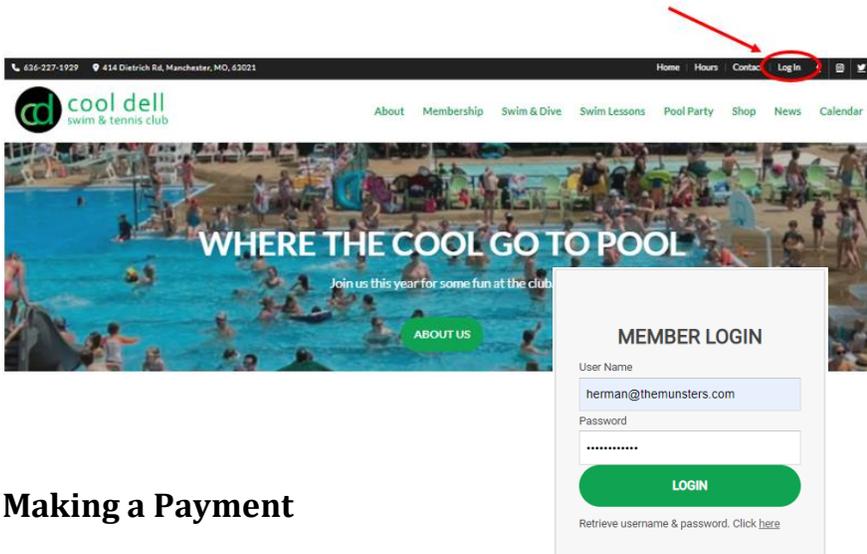


Renew

Introduction

Renewals at Cool Dell are a little different than in years past, so this process is new to everyone (old and new members). You renew by making a payment on your account. Follow these steps

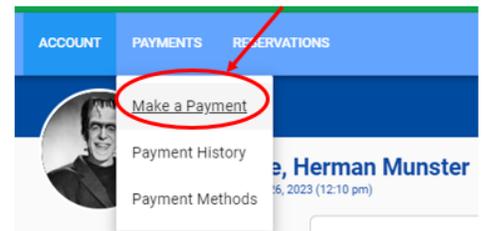
Logging In: Visit cooldell.com from a laptop, smart phone, or tablet and click on the **Log In** link at the top right of the page. If accessing from a mobile device, you may need to click the three lines to view the drop-down menu.



Log in using your contact email. If you have forgotten your password, use the password recovery tool available to establish a new one. If you no longer have access to the contact email address on record, contact **membership@cooldell.com** to have your login updated.

Making a Payment

Once logged in, choose the **Make a Payment** option under the **PAYMENTS** tab



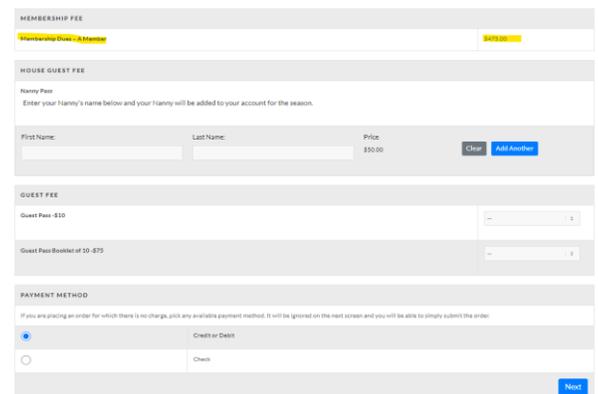
You will see any open invoices at the top of the screen. Additionally, you will see your membership dues. If you wish to add anything to your order (Guest Credits or Nanny Pass), you can do so. Once you are satisfied with your order, click NEXT at the bottom of the page

Confirm that your order looks correct and process the payment.

Note: We prefer online payments, for accountability, processing speed, and ability to refund (if necessary). If payment by check is the only option:

Make Checks Payable to: Cool Dell Club
Mail to: Cool Dell Club
PO Box 240156
St. Louis, MO 63024

No cash payments will be accepted.



If you have any questions or issues, please contact **membership@cooldell.com** and we will be happy to help.